

## NOTICE OF NONDISCRIMINATION

The Urology Center of Southern California Medical Group complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex. The Urology Center of Southern California Medical Group does not exclude people or treat them differently because of race, color, national origin, age, disability, or sex.

The Urology Center of Southern California Medical Group:

- Provides free aids and services to people with disabilities to communicate effectively with us, such as:
  - Qualified sign language interpreters
  - Written information in other formats ( large print, audio, accessible electronic formats, other formats)
- Provides free language services to people whose primary language is not English, such as:
  - Qualified interpreters
  - Information written in other languages

If you need these services, contact Ana Sickinger.

If you believe that The Urology Center of Southern California Medical Group has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance with:

Ana Sickinger, Office Manager, 1820 Fullerton Ave #260, Corona, CA 92881, 951-735-2700, Fax 951-735-7564, Email [asickinger@ucosc.com](mailto:asickinger@ucosc.com). You can file a grievance in person or by mail, fax, or email. If you need help filing a grievance, Ana Sickinger, Office Manager is available to help you.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>, or by mail or phone at:

U.S. Department of Health and Human Services  
200 Independence Avenue, SW  
Room 509F, HHH Building  
Washington, D.C. 20201  
1-800-368-1019, 800-537-7697 (TDD)

Complaint forms are available at <http://www.hhs.gov/ocr/office/file/index.html>.

## Multi-Language Interpreter Services

1-877-696-6775

<b>Spanish</b>	ATENCIÓN: si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al <b>1-877-696-6775</b>
<b>Chinese</b>	注意：如果您使用繁體中文，您可以免費獲得語言援助服務。請致電 <b>1-877-696-6775</b>
<b>Vietnamese</b>	CHÚ Ý: Nếu bạn nói Tiếng Việt, có các dịch vụ hỗ trợ ngôn ngữ miễn phí dành cho bạn. Gọi số <b>1-877-696-6775</b>
<b>Tagalog</b>	PAUNAWA: Kung nagsasalita ka ng Tagalog, maaari kang gumamit ng mga serbisyo ng tulong sa wika nang walang bayad. Tumawag <b>1-877-696-6775</b>
<b>Korean</b>	주의: 한국어를 사용하시는 경우, 언어 지원 서비스를 무료로 이용하실 수 있습니다. <b>1-877-696-6775</b> 번으로 전화해 주십시오.
<b>Armenian</b>	ՈՒՇԱԴՐՈՒԹՅՈՒՆ՝ Եթե խոսում եք հայերեն, ապա ձեզ անվճար կարող են տրամադրվել լեզվական աջակցության ծառայություններ: Չանգահարեք <b>1-877-696-6775</b>
<b>Russian</b>	ВНИМАНИЕ: Если вы говорите на русском языке, то вам доступны бесплатные услуги перевода. Звоните <b>1-877-696-6775</b>
<b>Japanese</b>	注意事項：日本語を話される場合、無料の言語支援をご利用いただけます。 <b>1-877-696-6775</b> まで、お電話にてご連絡ください。
<b>Arabic</b>	توفر مجاناً، اللغوية، المساعدة وخدمات العربية، تذكلم ك نت إذا: نذ به 1-877-696-6775 دعوة لك
<b>Punjabi</b>	ਧਿਆਨ: ਜੇਕਰ ਤੁਹਾਨੂੰ ਪੰਜਾਬੀ, ਭਾਸ਼ਾ ਸਹਾਇਤਾ ਸੇਵਾ, ਮੁਫਤ ਗੱਲ ਕਰ, ਜੇ, ਤੁਹਾਡੇ ਲਈ ਉਪਲੱਬਧ ਹਨ. <b>1-877-696-6775</b> ਨੂੰ ਕਾਲ ਕਰੋ
<b>Cambodian</b>	ប្រយ័ត្ន៖ បើសិនជាអ្នកនិយាយភាសាខ្មែរ, សេវាជំនួយផ្នែកភាសាដោយមិនគិតល្អល គឺអាចមានសំរាប់អ្នក។ ចូរ ទូរស័ព្ទ <b>1-877-696-6775</b> ។
<b>Hmong</b>	LUS CEEV: Yog tias koj hais lus Hmoob, cov kev pab txog lus, muaj kev pab dawb rau koj. Hu rau <b>1-877-696-6775</b>
<b>Hindi</b>	ध्यान दें: यदि आप हिंदी बोलते हैं तो आपके लिए मुफ्त में भाषा सहायता सेवाएं उपलब्ध हैं। <b>1-877-696-6775</b> पर कॉल करें।
<b>Thai</b>	เรียน: ถ้าคุณพูดภาษาไทยคุณสามารถใช้บริการช่วยเหลือทางภาษาได้ฟรี โทร <b>1-877-696-6775</b>
<b>Farsi</b>	ب صورت زبانی ت سه یلات ک نید، می گ ف تگوف ار سی زب ان به اگ ر :ت وجه با یا شد می ف راهم <b>1-877-696-6775</b> ب گ یرید دت ماس شما ب رای رای گان